

**KAPE Performance Excellence Conference and Awards Banquet  
Holiday Inn Harrisburg East  
September 22-23, 2008**

**Pre-Conference Workshops**

**Monday, September 22**

**10:00 - 2:00**

***Taking the Plunge: Developing a KAPE Application***

This interactive session is designed to help KAPE applicants learn "how to" apply for the KAPE Award. It includes an orientation to the Baldrige Criteria and related key concepts, as well as practical advice on how to organize and write an application.

**3:00 - 5:00**

***Baldrige: Why It Works***

Designed for leaders thinking about using Baldrige or in the early stages of the journey, this workshop will explore how and why using the Baldrige Criteria transforms average organizations into world class role models.

**Awards Banquet and Examiner Recognition**

**Monday, September 22**

**4:30 – 6:00**

**Registration**

**5:00 – 6:00**

**Cocktail Hour, Networking, and Exhibitor Showcase**

**6:00 - 9:00**

**3<sup>rd</sup> Annual KAPE Award & Examiner Recognition Banquet**

Dinner Speaker: Brent Rosebrook, Vice President, Finance and Administration, PROTEC (Small Business Recipient, 2007)

**Conference Program**

**Tuesday, September 23**

**7:15 – 8:15**

**Registration & Networking**

**8:15 – 9:15**

**Keynote Speech**

Dan Gross, Executive Vice President, Hospital Operations, Sharp HealthCare (Healthcare Recipient)

**9:30 – 10:45**

**Panel Discussion: Leading the Baldrige Journey**

Moderator: Robert Fangmeyer, Baldrige National Quality Program

Panelists:

- Dan Gross, Executive Vice President, Hospital Operations, Sharp HealthCare (Healthcare Recipient)
- Brent Rosebrook, Vice President, Finance and Administration Pro-Tec Coating Company (Small Business Recipient)
- Dr. Joseph King, Jr., Chief Talent Officer, U.S. Army Armament Research, Development and Engineering Center (Not-for-Profit Recipient)
- Rob Marchalonis, General Manager, Stoner, Inc. (Small Business Recipient, 2003)

**10:45 – 11:00am      Morning Break**

**11:00 – 12:00pm      Breakout Sessions**

**12:00 – 1:30pm      Lunch**

Luncheon Speaker: Dr. Joseph King, Jr., Chief Talent Officer, U.S. Army Armament Research, Development and Engineering Center (Not-for-Profit Recipient)

**1:45 – 2:45pm      Breakout Sessions**

**3:00 – 3:30          Conference Closing**